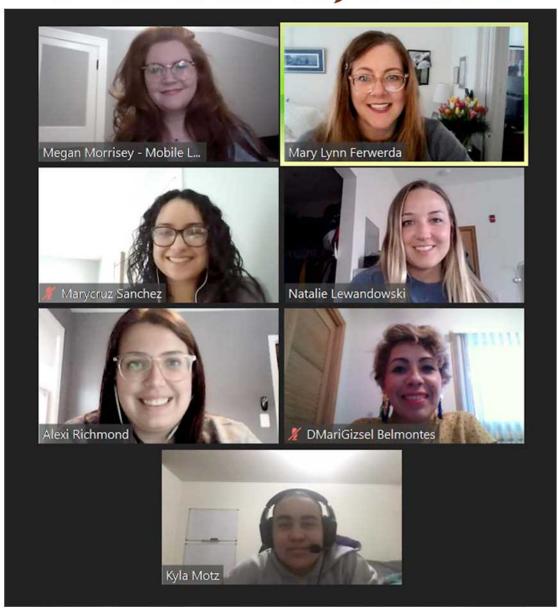


"Being a lawyer
is not merely a vocation.
It is a public trust,
and each of us has an obligation
to give back to our communities."

– Janet Reno,Former Attorney General

YOUR 2021 MJC TEAM



Mary Ferwerda

Executive Director (Milwaukee County)

Kyla Motz

Legal Director (Milwaukee Bar Association)

Megan Morrisey

Mobile Legal Clinic Coordinator (Milwaukee Bar Association)

Natalie Lewandowski

Clinic Supervisor (Milwaukee Bar Association)

Alexi Millard

Legal Assistant/Front Desk Coordinator (Milwaukee County)

DMariGiszel Belmontes

Clerical Specialist/Triage (Milwaukee County)

Marycruz Sanchez

AmeriCorps Public Ally (Marquette University Law School)

DIRECTOR'S WELCOME

Hello, Friends of the Milwaukee Justice Center,

Reflecting back on 2021, I am filled with pride for the amazing work of the MJC team, our Marquette Law School colleagues, and all of the volunteers who have been a part of another extraordinary year.

2021 marked the return of MJC services live and in-person in the Milwaukee County Courthouse! After a 19-month absence, the MJC Family Forms clinic reopened to help people on a walk-in basis in early September 2021. This feat took much preparation and collaboration. We are grateful to these organizations and individuals for their role in our reopening:

- Direct Supply, for the donation of numerous portable, plexiglass dividers
- Wisconsin Law Foundation, for a grant to help us upgrade our intake technology
- Wisconsin Courts, for a donation of webcams for our clinic computers
- and, Chief Judge Mary Triggiano, for her guidance in the decision to return to the Courthouse.



Of course, the ongoing support of the MJC partners has been critical during these unique days. Milwaukee County Clerk of Courts, The Milwaukee Bar Association, and Marquette University Law School have all contributed to the MJC's work and remote services in so many ways. We would not have a program without their

commitment to this work.

Please enjoy the stories included in this report, written by the MJC Team, describing our accomplishments. Speaking of this MJC Team, I could not imagine working with a more dedicated, passionate, and mission-oriented group! I feel so lucky to do this work with them...and with you! It has been and continues to be an honor to serve in this role and be a part of civil legal aid services in Wisconsin. Thank you for your part in increasing access to justice for our Milwaukee neighbors.

Onward, Team MJC!

Mary L. Ferwerda, M.S., J.D. Executive Director

By the Numbers

5702 people were helped by in-person and remote services

11,100 calls were received by the Civil Legal Helpline **381 volunteers** gave over **12,000 hours** of service

for a value of over \$1.1 million in free legal service

PEOPLE WE SERVE

Racial Identity:
Am. Indian/Alaska Native 0.8%
Asian 1%
Black / African American53%
Hispanic / Latino 14%
Middle Eastern/N. African
0.5%
Mixed2%
White /Caucasian9%
Unanswered 19%
Veteran:
Yes2%
No98%

SERVICE	S WE PROVIDED
Fee Waiver Completed: 54% Yes 54% No 46% Unknown 0.1% Type Of Service: 77% Forms 77% Divorce, "Part 2" 22% No Forms Completed 1%	with minors
Languages Used for Services: English	Unique Form
Another language	
Remote MVLC Topics: Crime & Traffic	

Work/Employment.....

Welcome (again) to our MJC Public Ally

Marycruz Sanchez, AmeriCorps Public Ally

My name is Marycruz Sanchez (she/her/ella) and I am a Public Allies Americorps Member serving with the Milwaukee Justice Center and Mobile Legal Clinic. I was born and raised in Milwaukee, WI and am a proud daughter of immigrants. I graduated from Marquette University in 2020 with a degree in Psychology and Social Welfare & Justice. I am also a member of Ayuda Mutua, a mutual aid organization that distributed fresh food, diapers and hygiene products to families in need during the pandemic.



My second year, I was finally able to work from my office and meet my colleagues... in real life! I remained working very closely with the Expungement and Pardon Clinic that is hosted by the Mobile Legal Clinic. In this program, we help individuals with their post conviction relief options, such as a Pardon or Expungement. My role in this clinic ranges from assessing eligibility of clients to hosting educational sessions on what expungements and pardons are to meeting with staff from

the Governor's Office to discuss how our clinic could better prepare individuals for the Pardon hearing and process as a whole.

Public Allies Milwaukee is an AmeriCorps program that is committed to changing the face and practice of leadership in the Milwaukee community. They recruit and train young people who have a passion for social impact and creating meaningful change in their community and pair them with a local organization to work on capacity-building projects. The mission of Public Allies is to create a just and equitable society and the diverse leadership to sustain it.

As a second-year Public Ally with the Milwaukee Justice Center and Mobile Legal Clinic, I have had countless learning and growing experiences while serving here. I began my first year over Zoom and was completely remote for about 10 months.

In addition to the Expungement and Pardon Clinic, I also serve as a student advisory board member for other clinics, such as the Family Forms Clinic and the Marquette Volunteer Legal Clinics at the United Community Center. I have helped with the intake process, filling out different forms, translating for Spanish speaking clients, giving referrals etc. In short, my goal for the work I do is to put the law in people's hands and in a way that they can best understand. I am very passionate about the work that the Milwaukee Justice Center does and am thankful that they assist our Milwaukee community members as they navigate our very confusing and intimidating legal system.

Family Forms Clinic Is Live And In-Person

Kyla Motz, Legal Director and Natalie Lewandowski, Clinic Supervisor

After offering remote services only since April 2020, the MJC Team began considering a returning to in-person services at the Courthouse. Our return needed to balance the needs of the community we serve with the limitations of operating in a space with as much foot traffic as the MJC's G-9 suite sees regularly, all while trying to minimize the risk of COVID-19 exposure. Though the future remained more uncertain than ever, it was clear that large numbers of people in the Courthouse had pressing questions that were going unanswered when the MJC's Information Desk was closed.



In June 2021, the MJC's Information Desk reopened in the G-9 suite of the Courthouse, while the team simultaneously ran remote Family

Forms Clinics via Zoom. Front desk services were limited to answering brief questions, scheduling remote appointments, and providing referrals and other information where appropriate. The MJC also worked closely with the Milwaukee County Law Library to help clients who received assistance in MJC remote services to print their forms and make copies. This was an important service for those who do not have access to resources like a computer or printer at home.

The next step was to create a return plan for in-person services that would be approved by the County COVID Response Committee.

Our plan required all staff and volunteers to comply with the County's vaccine requirement; required all persons entering the MJC space to wear protective face masks; provided plexiglass dividers and sets the physical space to allow for social distancing; and, provided sanitizing wipes and hand sanitizer at all workstations.

Meanwhile, the MJC supervisory team were gauging volunteers' interest in returning to inperson services. While many clients preferred to be seen in-person at the Courthouse, many volunteers preferred working remotely over Zoom. These two divergent needs led the MJC Team to one solution: The most efficient way to return was to implement a hybrid model of services, merging our in-person and remote clinics.

The basic concept for hybrid services is simple - an in-person family forms clinic runs

simultaneously with a remote family forms clinic where remote volunteers help inperson clients or vice versa. This model allows the MJC to follow Milwaukee



County's social distancing guidelines without having to seriously limit the number of people participating in our program. Because of our thorough return plan and creation of remote services, the MJC did not have any incidents of COVID among our in-person staff or volunteers during the entire Fall 2021 semester.

While hybrid clinics are an ongoing experiment, the early returns are positive. This model now assists almost as many clients in a single hybrid clinic as were assisted in a normal pre-pandemic clinic, an improvement over the remote-only clinics which helped only about a third of the pre-pandemic clinics. There is also less "down time" for our students than in wholly remote services, giving them a more full and meaningful experience. The MJC Team is excited for the possibilities that hybrid services offer for the future of the MJC family forms clinic.

The Civil Legal Helpline Answers the Call(s)

Alexi Millard, Front Desk Coordinator

The Civil Legal Helpline continues to serve an important role in civil legal aid within Milwaukee County, connecting the most vulnerable of our neighbors to MJC services. In Summer 2021 we expanded the project to include visiting law students from universities across the United States, sharing the importance of programs like ours. Volunteers appreciate the real life experience that the Helpline offers, the ability to hone issue spotting skills, and an opportunity to improve client interactions.

When the MJC team planned to return to G-9, we knew help with supervision would be required. With assistance from the Ignatian Volunteer Corps, the Civil Legal Helpline welcomed Attorney Mont Martin as a new supervisor.

Mont's involvement was critical as the helpline maintained a steady call volume and the MJC team returned to in-person services.

Helpline volunteers consistently speak with over 700 clients per month providing referrals, offering legal information, and setting appointments each weekday. The helpline is now staffed by numerous law student, attorney, undergraduate, and community member volunteers who give time each week. Although it is hard to predict the future, the Helpline will remain a part of the MJC, in some form or another, as our in-person footprint continues to

grow.

Additionally, the helpline was assisted by the time and talents of **Attorney Mont Martin**, who served in a special role with the **Ignatian Volunteer Corps.**Through this program Mont spent between 4-8 hours per week with the MJC services and then met regularly

with other volunteers who are apart of the Ignatian Volunteer Corps.

The MJC Information and Intake Desk Reopens with Paperless Intake

Alexi Millard, Front Desk Coordinator



Once the plexiglass was hung, the lobby furniture spaced for social distancing, and after six long months of planning hybrid services, the MJC team returned to staff the MJC front desk in July 2021. For the remainder of the summer, the front desk remained open with the help of staff and the summer law fellows, providing referrals, offering legal information, and setting appointments for remote services.

Throughout the month of August, the MJC team continued to brainstorm how to eliminate a paper-heavy intake process. In partnership with the Wisconsin Law Foundation, the MJC purchased an iPad and continues to use an online database to gather client information and direct individuals to the correct service. Clients are able to use the iPad to complete the intake process, or scan the QR code with their cell phone and complete it from their seat. This new "paperless intake" improves both safety and efficiency for client intake.

Mobile Legal Clinic Parked, but Services Keep Rolling

MJC Staff

The Mobile Legal Clinic vehicle remained in its parking lot throughout 2021, but services provided by the Mobile were offered all year long. The Mobile Legal Clinic team worked hard to share information and resources about the Expungement and Pardon processes in Wisconsin. The helpline continued to have a large number of callers seeking help and clinics were always full.

After the Governor's Office expanded the eligibility for receiving a pardon, the Mobile Legal Clinic team created materials and presentations, called "Community Classrooms," to assist people in person at community events hosted by our friends at United Methodist Children's Services. Additionally, the team met with numerous organizations and community leaders to explain the Wisconsin laws, eligibility

requirements for both expunction and pardon, and to share step-by-step guidance on both processes.

Leaning into the success of the Forms Clinic videos, the Mobile Legal Clinic created videos-now available on the website-that walk people through how to complete the long pardon application. And, in the fall, the Clinic Coordinator was involved in a Wisconsin Public Television report giving a summary of the status of expungements and pardons in Wisconsin.

The Mobile Legal Clinic Team hopes to return to the community in 2022, merging the strengths of remote services with the importance of being present with those we serve in person. Stay tuned!



Run for Justice 2021

Once again, the MJC held a Do-It-Yourself Run for Justice, asking participants to donate, run or walk at a time convenient for them, and receive a video update and announcement of the 2021 Jon Allen Pace Setter Awards. The MJC was assisted by our new fundraising team at **Your Mission Possible.** They have elevated and enhanced our development work. Look for a bigger and better event in 2022!

The Pace Setter Awards are named for our beloved late colleague, Jon Allen, and recognizes those who "set the pace" for volunteer service at the MJC. In 2021, we recognized the following people and groups:

Attorney Volunteers of the Year:

Thomas Schrimpf and Mike Malone, Hinshaw & Culbertson. Tom and Mike were the first volunteers, in addition to Kathy Charlton (previous honoree), to say "yes" to participating in the first remote Marquette Volunteer Legal Clinics.

Mobile Legal Clinic Volunteer of the Year:

Mary Scholle, ret., Office of the State Public Defender. Mary was a passionate and active volunteer in the Expungement/Pardon clinic, assisting the first client from the clinic who received a pardon!

Community Member of the Year:

Seamus McDermott. An alumnus of Marquette University and the MJC Forms Clinic, Seamus continued to assist in the Wednesday night evening shift, helping clients and training new

volunteers.

Administrator of the Year:

Prof. Jolly Emrey, UW-Whitewater Prof. Emery recruits students from Whitewater to join the Family Forms clinic, both in-person and remotely.

Her students are always well-prepared and top-notch volunteers.

Law Students and Interns of the

Year: The MJC "Student Advisory Board." This group of leaders took on a new role with the family forms clinic. These SABs help to run the

Zoom meeting, help clients to connect to Zoom, complete an intake process with clients, and prepare information for the upcoming clinics. We could not have run our many clinics without this group of amazing students.

Marquette Law Student SABs: Mikayla Becherer, Olivia Clark, Erin Idler, Robert Maniak, Samantha Raygo, Rachel Roberge, Sara Thurber, Monique Williams, Maggie Wixted, Zach Zeichert

Intern SABs: Camryn Arroyo, UWM; Kate Jablonski, Marquette; Marcella Michalek, Marquette; Keeley Napoli, Marquette; Lucas Skaaland, UWW; Ashley Soto, UWM; Dan Underwood, Marquette.

We are so grateful to these Pace Setters for their commitment to the MJC and their care for our Milwaukee neighbors.

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